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MEMORANDUM -

**ATTENTION** Members of Senate **DATE** November 4, 2014

FROM

Joy Johnson

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RE:

Vice-President, Research Senate Library Committee Annual Report

Please find enclosed the annual report for the Senate Library Committee.

# Simon Fraser University Senate Library Committee & Library Penalties Appeal Committee Annual Reports for 2013/14

(April 1, 2013 - August 31, 2014)

## **Senate Library Committee**

#### **Meetings Held**

The Senate Library Committee met 3 times during 2013/14:

- October 28, 2013
- February 24, 2014
- May 21, 2014

#### Highlights

#### October 28, 2013

- Farewell to Dean of Library Services Chuck Eckman
- Report on the 7 most expensive publisher journal packages paid with general Library funds. Data demonstrated continuing value to purchasing these packages.
- Approval of proposal for the Library to seek ability to block student records to ensure payment of fines. Block common at many colleges and university. Substantial advance notice will be given.
- Association of Research Libraries membership pending. Action steps being taken towards the recommendations of the ARL Review committee, particularly around preservation.

#### February 24, 2014

- Dean of Library Services transition coverage: Brian Owen Dean of Library Services (pro tem) Dec 1-April 30, 2014; Elaine Fairey, May 1 - Sept. 30, 2014.
- Report on extended hours of the Bennett and Surrey libraries during Fall exam period. Very successful and popular with students.
- Collections budget update provided. A negative carry forward due primarily to the increasingly poor US/Canadian Dollar exchange rate anticipated for 2014-2015.
- \$500K received from University Priorities Fund 2014/15 for collection preservation related activities and facilities.

#### May 21, 2014

- Report on 100<sup>th</sup> Anniversary of Komagata Maru event Friday, May 23, 2014, SFU Harbour Centre.
   Minister of State (Multiculturalism) Jason Kenney and Minister for Advanced Education Amrik Virk
   guest speakers. Premier Christy Clark gave video message. Over 200 people attended press
   conference and/or panel discussion.
- Deans provided the Library \$1 million one time funding from carry forward. This money will be applied \$500,000 for Collections and \$500,000 for Research Commons.
- Videomatica Documentary Collection launch Saturday, May 24, 2014. Collection will not be digitized as single copies can be made for preservation purposes only.
- The WAC Bennett Library open 24/7 from April 5 to April 19, nineteen days total, the longest 24/7 opening to date. 14,000 visits during extended hours.
- The Research Common's Thesis Boot Camp received the Academic Librarians in Public Service (ALPS) Award for Outstanding Service from the BC Library Association on May 2, 2014.
- Collections budget update provided.
- Research Commons update provided. University-wide site licenses and support for key research software such as RefWorks, ArGIS and NVivo a focus of activity. Expanding support for research data curation and data analysis.
- Farewell to Vice-President, Research and Chair Mario Pinto.

#### Senate Library Committee Membership, 2013/2014

David Burley, Environment Glenn Chapman, Senator at Large Charles Eckman, University Librarian (member until November 30, 2013) Natalie Gick, Associate University Librarian Norbert Haunerland (Associate Vice President for Research) Daniel Leznoff, Senator at Large Laura Marks, Communication, Art & Technology Gordon Myers, VP Academic Wade Parkhouse, Dean of Graduate Studies Tom Peacock, Library Staff Mario Pinto, Vice-President, Research (Chair) Suzanne Smythe, Education Yvonne Tabin, Continuing Studies (Designate) Nilesh Saraf, Beedie School of Business Karanvir Thiara, History Student Ljiljana Trajkovic, Computing Science

#### Guests

Elaine Fairey, Associate University Librarian Patty Gallilee, Associate University Librarian Brian Owen, Associate University Librarian Susie Smith, Recording Secretary

#### **Terms of Reference**

- 1. Advises the University Librarian on matters relating to the operation of the Library and the liaison between the Library and academic departments and programs. The areas of advice include the following:
  - monitoring the continuing response to the Library Review Report recommendations and organizing subsequent reviews every five years
  - liaison between the Library and academic programs
  - establishing collections priorities
  - review of Library performance data
  - review of major changes in Library systems or operations
- 2. Advises the Vice President, Research on matters relating to the size of the Library budget.
- 3. Approves guidelines for the allocation of the Library materials budget between various fields of instruction and research.
- 4. Recommends changes in rules and regulations for the operation of the Library, such as the Loan Policy.
- 5. Reports to Senate annually concerning its activities and the operation of the Library.

# **Library Penalties Appeal Committee**

#### **Meetings Held**

The Library Penalties Appeal Committee met 2 times during 2013/14:

- April 17, 2013
- June 16, 2014

#### April 17, 2013 Meeting

(Note: Minutes of the April 17, 2013 meeting was reported in last year's SLC/LPAC annual report.)

#### **Appeals Report**

There was one (1) appeal; it was passed unanimously that the appeal be upheld and that the damage assessment be waived.

#### **Other Business**

- It was agreed that the committee be called for a meeting as soon as an appeal was lodged with LPAC rather than waiting for the end of the term.
- For future cases of damaged items, pictures will be taken of the items and distributed to LPAC members along with the supporting documentation.

#### June 16, 2014 Meeting

Glenn Chapman was elected Chair and Daniel Leznoff was elected Vice Chair.

#### **Appeals Report**

There was one (1) appeal; the Committee denied the appeal and agreed that the student be billed the appropriate amount to replace the damaged book. The Committee also suggested that the student be offered the option of setting up timed payments for the amount due, and be directed to Financial Aid if experiencing financial hardship.

#### **Other Business**

The Committee agreed that an effort should be made to ensure both Undergrad and Graduate student representation on the Committee so that that rights and concerns of the student body are adequately represented.

#### LPAC Membership 2013/2014

Glenn Chapman, Senator at Large (Chair)
Daniel Leznoff, Senator at Large (Vice-Chair)
Kayode Fatoba, Undergraduate Rep
Donya Samadi, Graduate Rep
Tanya Procyshyn, Graduate Rep
Scott Mackenzie, Ex-Officio, Secretary (non-voting)

#### **Purpose**

To consider cases wherein an individual feels unjustly penalized for an infraction of the Library Loan Policy and to make the final decision.

# SFU LIBRARY HIGHLIGHTS

2013-2014



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# DEANS' MESSAGE

#### MISSION

At the heart of the University, the SFU Library is dedicated to providing access to collections, services and facilities of the highest possible quality in support of the learning, research and community engagement goals of Simon Fraser University.



The SFU Library serves the University through the W.A.C. Bennett Library (Burnaby), the Fraser Valley Real Estate Board Library (Surrey) and the Samuel and Frances Belzberg Library (Vancouver), as well as through extensive online resources and services.

Guided by the Library Strategic Plan 2011-2016, and with ongoing input from faculty and students through the Senate Library Committee, formal surveys, informal conversations and many other channels, the SFU Library is pleased to report a very successful 2013/14.

Highlights from the year include a beautiful and functional upgrade to the W.A.C. Bennett Library, significant advances in the services and facilities offered by the Research Commons, the acquisition of important and unique collections and the development of the SFU Copyright Office.

In November 2013, the Library and the University regretfully said good bye to University Librarian and Dean of Library Services, Dr. Charles (Chuck) Eckman, who accepted a position as Dean of Libraries at the University of Miami. His numerous contributions within and beyond SFU include leadership of many of the successes noted in this report.

Following Chuck's departure, Associate University Librarians Brian Owen and Elaine Fairey served as Dean *pro tem*—from Dec. 1, 2013 to March 31, 2014 and April 1 to Sept. 30, 2014, respectively. Our new Dean of Libraries Gwen Bird began her appointment on Oct. 1, 2014.

Brian Owen

Elaine Fairey

Elaine Fairey



"Do students still use actual libraries?" The answer is a resounding YES. Not only does the SFU Library serve faculty and students through an extensive array of online resources and services, reflected by over 4.5 million visits to the Library web site each year, the branches at all SFU campuses are also heavily used. The W.A.C. Bennett Library on the Burnaby campus alone welcomes more than a million inperson visitors a year. Recognizing the importance of inviting, intuitive, comfortable and warm physical spaces, the Library completed an extensive renovation of the main (third) floor of the Bennett Library. The revitalized space enhances discovery and use of the Library's collections for teaching and research, collaborative studies, and student, research and community engagement. It features a dramatic, circular glass-enclosed hub at the centre of the space combining information, checkout and reserves services. Bright, spacious study lounges with modern, comfortable furniture and multiple power outlets stretch on either side of the remodeled entrance, which features an automated book return and integration with Convocation Mall. The floor also has a new learning and events room and enhanced Student Learning Commons consultation space.

For more: http://at.sfu.ca/bfrC0k

10,000+ TOTAL VISITS

to the three SFU Libraries on peak days.



"This beautiful space is a testament to the lasting impact that this place, these people and these services are going to make for the graduate students here."

- JULIA LANE, PHD CANDIDATE, EDUCATION

"Providing collections that support Indigenous research and studies is a vital aspect of building relationships with the community, recruiting and retaining Indigenous students and faculty, and enhancing SFU's already strong reputation for academic excellence in this area."

- JENNA WALSH, INDIGENOUS INITIATIVES LIBRARIAN

The SFU Library's responsive and enduring collections support the University's innovative teaching and research mandate. A highlight among recent acquisitions is Indigenous Peoples: North America. This rich digital collection of manuscripts, rare books, newspapers, maps and photographs increases the Library's growing collection of resources to support Indigenous research at SFU. Enabling exploration of the political, social and cultural history of Indigenous peoples from the 16th to the 20th centuries. the collection illustrates the fabric of the North American story with unprecedented depth and breadth. Comprehensive yet personal, the collection covers the history of Indigenous peoples and supporting organizations and is accessible to students and researchers at all SFU campuses and beyond.

For more: www.lib.sfu.ca/collections

Continuing a commitment to inspiring spaces and services, the Library established the Research Commons (RC) on the seventh floor of the W.A.C. Bennett Library, taking advantage of spectacular city and Burnaby campus views. This high-tech oasis for graduate students, faculty and other researchers facilitates access to research librarians, writing specialists and technology facilitators and is equipped with individual workstations, group consultation rooms and areas for discussion and relaxation. Reaching all SFU campuses and beyond through programming, services and connections, the RC has served thousands of researchers since 2011. In 2014 alone, more than 500 grad students attended RC workshops and presentations, both in person and online, on topics ranging from dissertation writing and managing data to using thesis templates and qualitative analysis tools. The Research Commons also houses the Thesis Office, which provides support for dissertations, theses, projects and extended essays for submission to the library and for publication.

For more: www.lib.sfu.ca/research-commons



From the Pacific Tribune Collection: Telecommunications Workers Union (TWU) president Bill Clark addresses a huge Vancouver rally on Seymour Street outside B.C. Tel's headquarters in February 1981, ending TWU members' historic occupation of the building demanding conversion of the phone company into a Crown Corporation.

The Pacific Tribune Photographic Collection, acquired this year by the Library's Special Collections, consists of more than 40,000 35mm photographic images primarily from 1972-92, documenting a tumultuous period of labour and social activism in B.C. Sean Griffin, an associate editor and later editor of Pacific Tribune, a now defunct Vancouver left-wing weekly newspaper, took many of the earlier photographs, while associate editor Dan Keeton took many of the later images. The collection joins a growing body of labour studies sources that also includes the important Canadian Farmworkers Union archive.

For more: www.lib.sfu.ca/special-collections



Based in the SFU Library, the SFU
Copyright Office provides professional
advice to University employees and
students on copyright law in academia,
offers information on copyright issues
and promotes compliance and
awareness. Copyright Officer Donald
Taylor and Copyright Specialist Jennifer
Zerkee, pictured to the left, maintain
the University's copyright website
and provide leadership, educational
programming and advisory services.
To date, faculty, graduate students and
selected staff groups have attended over
30 educational workshops.

For more: copyright.sfu.ca

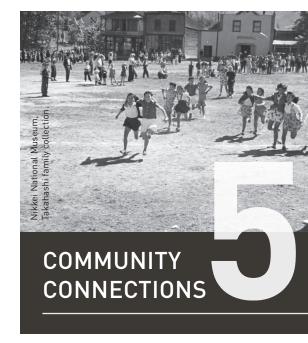
"Thank you for your handouts and a great session! The changes in Canadian copyright law seem 'directionally correct' and now I feel I understand how to live and teach within them."

#### - LANNIE KANEVSKY, ASSOCIATE PROFESSOR, FACULTY OF EDUCATION

As part of the its ongoing commitment to community engagement within and beyond SFU, the Library partnered with Dr. Andrea Geiger of the SFU History Department to digitize the Nikkei National Museum & Cultural Centre's Japanese Canadian Oral History Collection. The digital audio recordings currently include more than 300 historical interviews with Japanese Canadians, conducted mainly in English with some in Japanese. Topics range from early immigration to Japanese Canadian internment during the Second World War and pre-war participation in businesses including fishing, farming and the forest products industry. The growing collection is a rich source of research for the study of ethnic, B.C., Japanese-Canadian, oral and immigration history, at both the graduate and undergraduate levels.

For more:

content.lib.sfu.ca/cdm/landingpage/collection/johc



Children participate in a three-legged race during Sports Day, circa 1945, at the New Denver, B.C., Japanese Canadian internment camp.

"My grandparents spoke primarily Japanese so this (collection) is a great opportunity to reconnect with the past, as my parents were very young at the time of the internment camp and have a vague recollection of the events."

- JODY EDAMURA, PRINCE RUPERT JAPANESE CANADIAN COMMUNITY



As innovative computing technologies create fresh opportunities in teaching, research, creation and preservation in humanities disciplines, new scholarship is emerging. SFU Library's ongoing co-sponsorship of the Digital Humanities Summer Institute (DHSI) at the University of Victoria facilitates the attendance of SFU faculty, graduate students and librarians at this annual week-long event, with 32 SFU attendees in 2013. Arts, humanities, library and archives community members and others engaged in seminars, lectures and discussions on topics ranging from desktop fabrication and physical computing to mobile app-based projects, large-project planning and protocols for Indigenous heritage management.

For more: www.dhsi.org

"The DHSI was an excellent opportunity to network and gain new skills [and] to try learning something outside your comfort zone."

- AARON MAY, MA CANDIDATE, SCHOOL OF INTERACTIVE ARTS AND TECHNOLOGY

### **AWARDS**

The Library succeeds because of the dedication of its outstanding staff. Their contributions were recognized this year by three major awards:

Christine Manzer, Collections Management/ Electronic Resource Management Assistant 2013 Simon Fraser University Staff Achievement Award in the Community Contribution category

Renee McCallum, Writing Services Coordinator 2013 Graduate Studies Award for Excellence in Service

Nicole White, Research Commons Head, and the Thesis Boot Camp Team

2014 Academic Librarians in Public Service (ALPS) Award for Outstanding Service, BC Library Association

