



SFU Library

Ask. Explore. Discover.

SFU

SIMON FRASER UNIVERSITY
LIBRARY

WAC Bennett Library
SFU Burnaby
8888 University Drive
Burnaby, BC V5A 1S6
Tel: 778.782.4084
www.lib.sfu.ca

Samuel and Frances Belzberg Library
SFU Vancouver
515 West Hastings Street
Vancouver, BC V6B 5K3
Tel: 778.782.5050
www.lib.sfu.ca/about/belzberg/

Fraser Valley Real Estate Board
Academic Library
SFU Surrey
250 - 13450 102nd Avenue
Surrey, BC V3T 0A3
Tel: 778.782.7411
www.lib.sfu.ca/about/surrey/

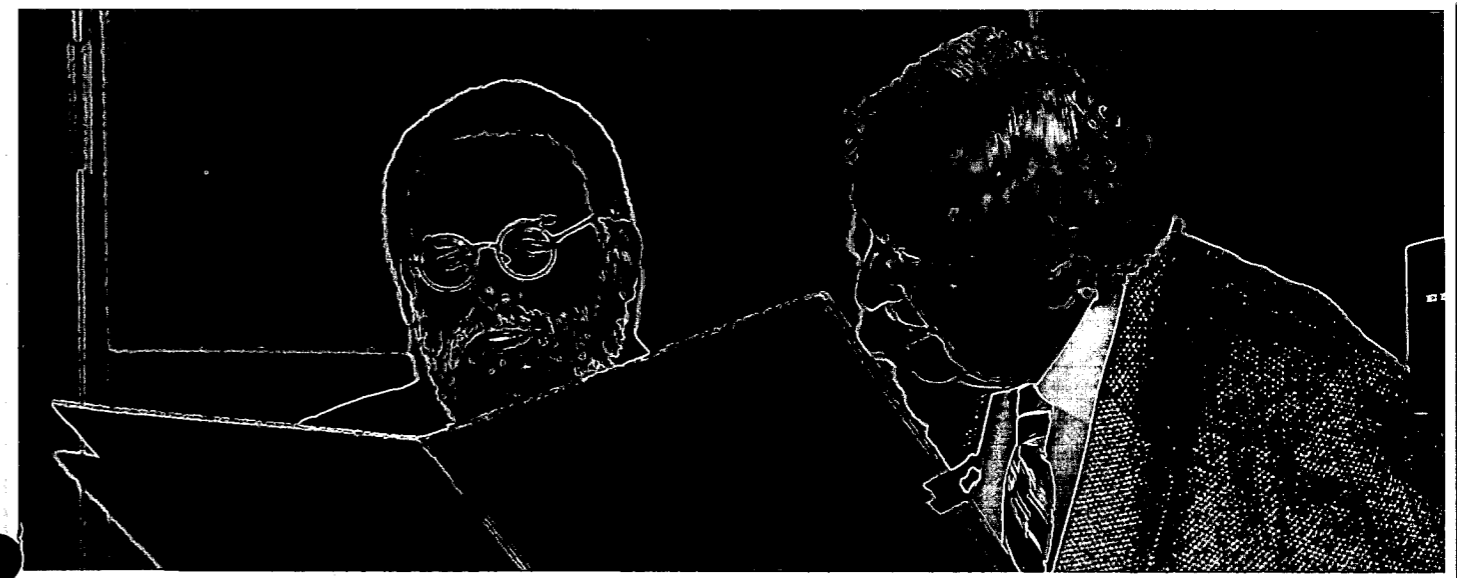
SFU Library Annual Report 2007-08

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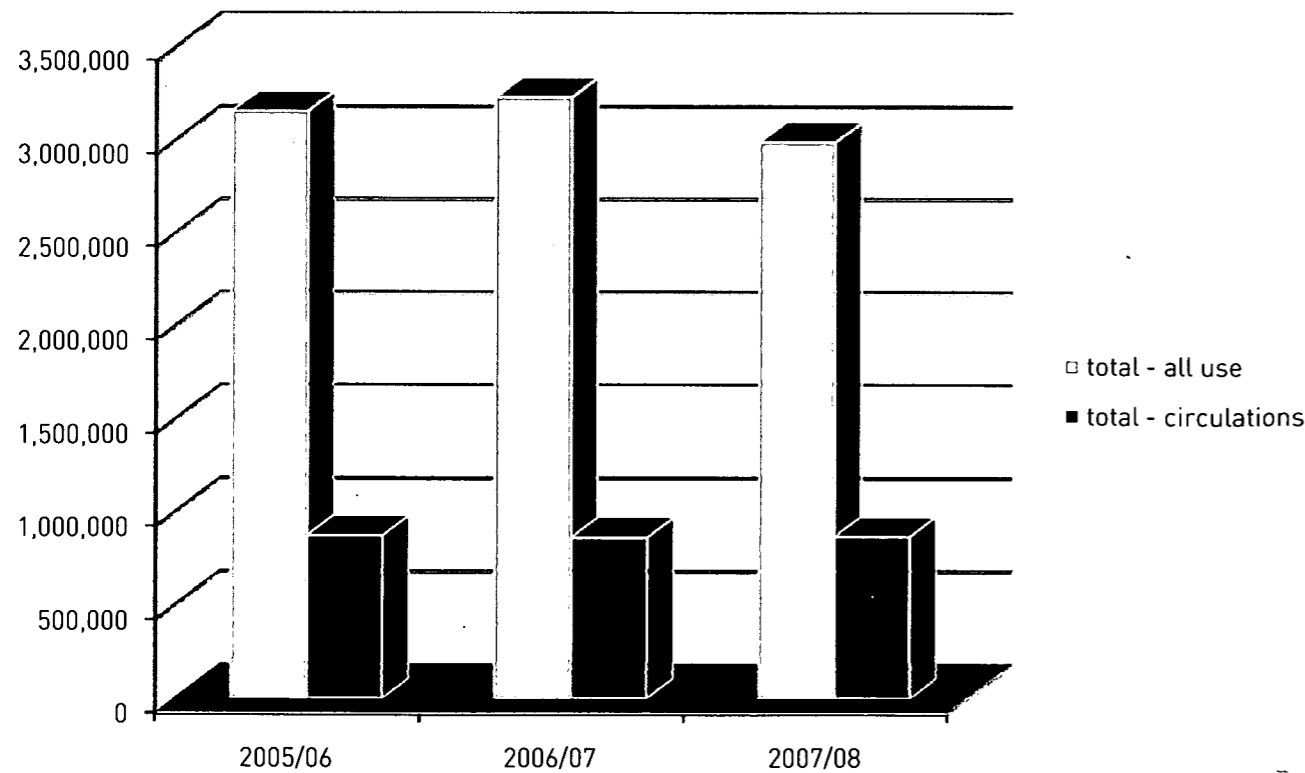
Services

	Reference Questions			Instruction - number of Students		
	2007/08	2006/07	% change	2007/08	2006/07	% change
Bennett	30,920	35,670	-13%	14,761	16,284	-9%
Belzberg	8,061	8,524	-5%	578	932	-38%
Surrey	11,273	7,476	51%	3,483	3,923	-11%
SLC Workshops	n/a	n/a	n/a	2,383	1,650	44%
SLC Orientations	n/a	n/a	n/a	4,855	3,134	55%
Ask Us Here	297	318	-7%			
Ask Us Live	2,517	1,900	32%			
Ask a Lib	1,732	1,596	9%			



(b) Collection Use

	Bennett	Belzberg	Surrey	Total 07/08	Total 06/07	% Change
General Collection						
07/08	415,009	23,540	32,414	470,963		-8%
06/07	464,906	23,175	26,500		514,581	
Equipment Loaned	61,811	N/A	95,810	157,621	114,735	37%
Used in Library	207,232	6,775	6,258	220,265	211,999	4%
Journal/Database						
Connections	n/a	n/a	n/a	2,069,230	2,290,640	-10%
E-Reserves Downloads	n/a	n/a	n/a	52,002	73,688	-29%
Sent to Other Libraries	n/a	n/a	n/a	14,285	16,584	-14%
Distance Ed. Deliveries	n/a	n/a	n/a	4,464	5,286	-16%
Total Use	n/a	n/a	n/a	2,988,830	3,227,513	-7%
Total Circulations	n/a	n/a	n/a	867,598	863,185	1%
Items Received from Other						
Libraries	n/a	n/a	n/a	16,633	22,030	-24%
Media Bookings	n/a	N/A	n/a	2,037	2,353	-13%



MESSAGE FROM THE UNIVERSITY LIBRARIAN

In 2007/08 the Library continued to offer a diverse range of services to all three campuses and online. By revitalizing the student lounge, continuing to develop innovative student learning commons programs and increasing the number of services available through our website, SFU Library continued to seek new ways to meet the needs of the SFU community. The 2007-08 Annual Report highlights the ways SFU Library has supported its invitation to students and researchers to 'Ask. Explore. Discover.'

2007/08 was a year of new beginnings. Following on the success in 1999 of Canada Foundation for Innovation (CFI) proposal to facilitate the transition for Canadian researchers and research libraries from print to online science and technology journals, a further proposal received funding in 2007 to effect a similar transition for Humanities and Social Science scholarly materials. For SFU, the collections which are licensed under this initiative truly expand faculty and student access to research resources. A second CFI-funded initiative, the Synergies project, will enable SFU Library to continue the development of the Public Knowledge Project (PKP) software for scholarly journal and conference management, and will support the transition online of the output of Canadian Humanity and Social Sciences (HSS) scholarly research.

The Student Learning Commons introduced new programs to support students whose first language is not English, as well as students undertaking the 'Success Program', managed through Student Services.

We continue to provide information sessions relating to scholarly communications, public readings, and other events of interest to the campus community. A particularly enjoyable event this year was the Authors' reception, which recognized SFU faculty and staff who have published books or other formats.

SFU librarians and staff continue to find ways to enhance our services to students and faculty and it is gratifying to receive positive feedback. Still we always welcome the opportunity to discuss new possibilities or issues of concern to the SFU community.

Lynn Copeland
University Librarian and Dean of Library Services



COLLECTIONS

SFU Library has long recognized that, as a young mid-sized university, we cannot own all the resources needed by our researchers. Over the years we have provided innovative interlibrary loan services and rapid document delivery services. This past year, we were pleased to augment these services by joining the Centre for Research Libraries, extending the materials available to SFU faculty to this rich and deep collection. CRL collections are particularly strong in area studies, foreign dissertations, and international newspapers. When possible, material is digitized for delivery to researchers. When physical items are loaned, long loan periods and indefinite renewals are permitted. We look forward to SFU faculty and students reaping the benefits of this membership for years to come.

It is a privilege to be entrusted with building and preserving a collection of information resources in support of the University's work. Looking back on the past year, we have acquired a rich new set of resources that will allow readers and researchers at SFU to 'Ask, Explore and Discover' for many years to come.

Significant new resources

- 17th and 18th Century Burney Collection
- 19th Century British Library Newspapers
- 19th Century UK Periodicals
- 19th Century US Newspapers
- BioOne II
- BIOSIS Previews backfile
- Blackwell journal archive
- Bloomberg
- Compustat backdata and global datasets
- CRC Netbases (ForensicNetBase, EconomicsNetBase, CleanTechNetBase)
- Database of Recorded American Music (DRAM)
- Datastream
- Foreign Broadcast Information Service (FBIS) Daily Reports, 1974 - 1996
- Foreign Exchange data (EBS)
- Library Press Display
- Lippincot Williams & Williams journal archive
- *Nature* archive online
- Nineteenth-century short title catalog
- Ontario Geospatial data
- Perdita Manuscripts
- Taylor & Francis journal archives (selected subject sets)
- Trade And Quote (TAQ) data from NY Stock Exchange
- WRDS (Wharton Research Data Services)
- Zoological record backfile

"It's fantastic that all the books and DVDs will be ordered! Thanks a lot for your support."

faculty

"Thanks for championing this new resource, which looks like a great addition to the collection."

staff

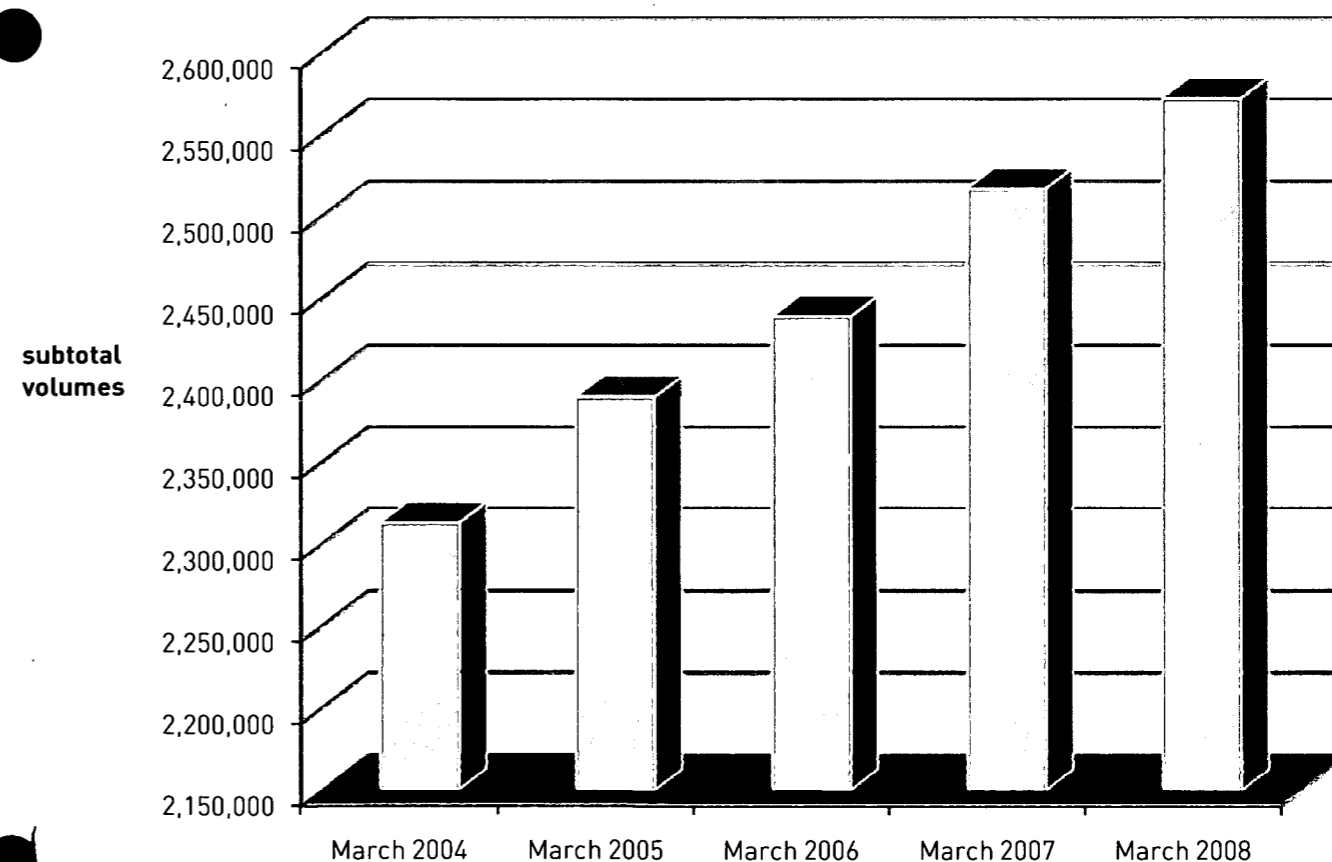
LIBRARY STATISTICS

1 Collections

	March 2007	Growth 07/08	March 2008
Books	1,272,734	39,237	1,311,971
Journals	283,958	3,269	287,227
Statistics Canada Reports	6,730	202	6,932
Surrey Volumes	17,200	6,059	23,259
Belzberg Volumes	14,288	426	14,714
Micro Material Volumes	921,869	6,223	928,092
*Subtotal Volumes	2,516,779	55,416	2,572,195
Audiovisual, other	197,225	5,379	202,604
Digital Forms	765,473	2,207,663	2,973,136
Print Subscriptions	6,047	613	6,660
**Electronic Subscriptions	47,373	-5,475	41,898

*Incorrect amount of \$2,485,291 recorded for March 2007 in last annual report

**New counting method for EJDB and RDL clean up reduces number added



Penny Simpson

Presenter: "Thesis Formatting and Skills in MSWord", Eight 1-3 hour presentations and workshops to SFU departments: Women's Studies, SIAT, Urban Studies, International Studies, Education PhDs, Kamloops Program, Engineering Science, Criminology.

Publication: "Reviewing Your Own", Guide to SFU thesis publishability standards and requirements, 2nd revised and extended edition, September 2007. 72 pages, PDF format. SFU Library website: <http://www.lib.sfu.ca/theses/>

Ian Song

Presenter: "Preservation of Digitized Canadian Multicultural Heritage"; iPRES 2007 (International Conference on Preservation of Digital Objects: 2007), Beijing, Oct.11-12, 2007.

Eric Swanick

Presenter: "Bishop Medley's Library", to the Anglican Libraries in Canada Conference on June 2007 at Montreal Diocesan Theological College in Montreal.

Exhibition Organizer: Alcuin Wayzgoose 2007, Vancouver Public Library, November 17.

Donald Taylor

Presenter: "Managing Electronic Resources"; LIBR 557 Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, February 12, 2008.

Presenter: "Usage Statistics in Collections Analysis"; Collection Analysis Symposium, Edmonton AB, February 21, 2008.

Special Collections and Rare Books

SFU Library Special Collections achieved a notable milestone in 2007-08, acquiring gifts-in-kind valued at \$1.25 million.

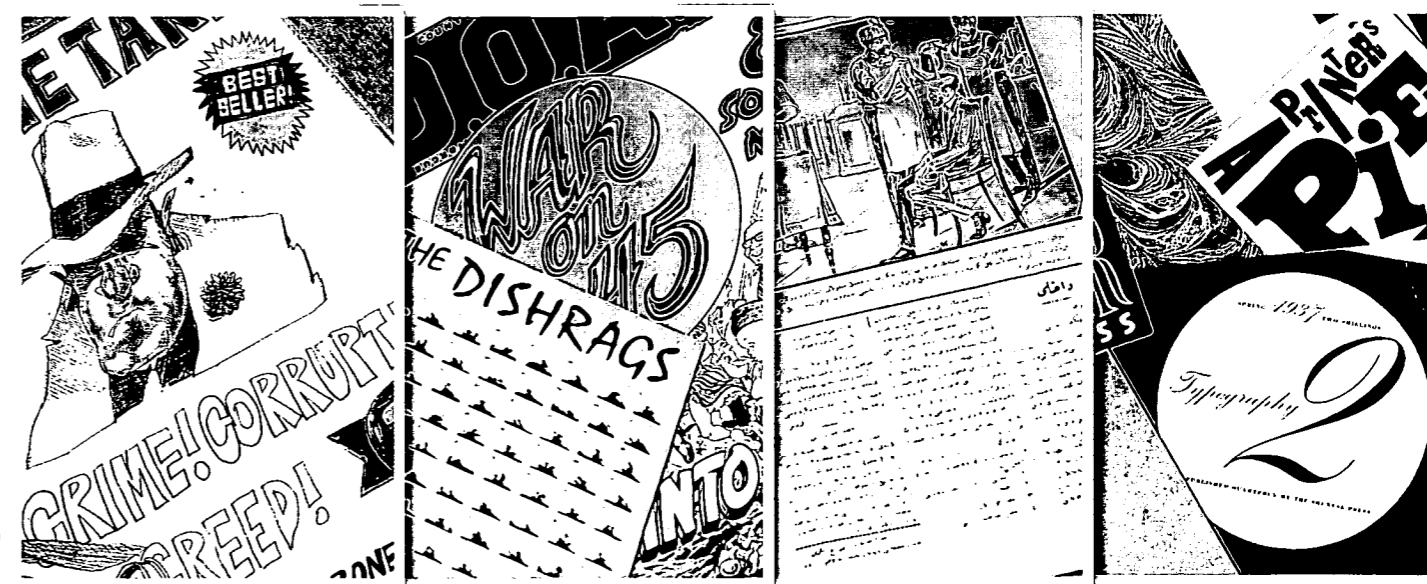
The Simon Fraser University Library Editorial Cartoons Collection contains over 5,000 original drawings published in Canadian newspapers between 1952 and the present. In 2007/2008 the collection grew significantly with a donation of 1,185 cartoons from John Larter, runner-up in this year's National Newspaper Award for cartooning. Additional editorial cartoons were donated by Robert Bierman, Graham Harrop, Robert Krieger, and Len Norris. Through the generosity of these artists, researchers can now visit SFU Library's website (<http://edocs.lib.sfu.ca/projects/Cartoons/>) for a unique viewpoint into Canada's changing political and cultural landscape over the past fifty years through the eyes of editorial cartoonists.

On the literary front, papers from Robin Blaser, Michael Turner, Eden Robinson, George Stanley, Cynthia Flood, Lisa Robertson, Caroline Adderson, Peter Trower, and Alan Twigg were added. Additional publishers' papers/books came from Sono Nis and Douglas & McIntyre. The Library

also received gifts from Robert Reid, Margison Printing, the blocks used in Bev Leech's publication of *A Glossary of Typographic Terms* (1961), Terry Rutherford's preservation archive, and more Jim Rimmer material. Other archival additions included the legal materials for both Little Sister's cases, those of the Canadian Farmworker's Union, Vancouver punk, and BC Rail.

Canadian Research Knowledge Network (CRKN)

The CRKN is a partnership of Canadian universities, dedicated to expanding digital content for academic research enterprise in Canada. As a CRKN member, SFU will be one of 67 universities benefitting from a \$47 million investment by CFI, to allow nearly 900,000 researchers, scholars and students in Canadian universities to gain desktop access to an extensive body of national and international Humanities and Social Sciences material.



SERVICES

AskAway

2007/08 marked the first full year of AskAway, the province-wide interactive online reference service that builds on Ask Us Live, our earlier collaboration with the University of Victoria. AskAway has proven extremely successful with the SFU community: our users asked 29% of all postsecondary questions, more than any other institution. With SFU contributing up to 24 staff hours per week in addition to coverage provided by other institutions, our students and faculty had access to 70 hours of service per week via AskAway.

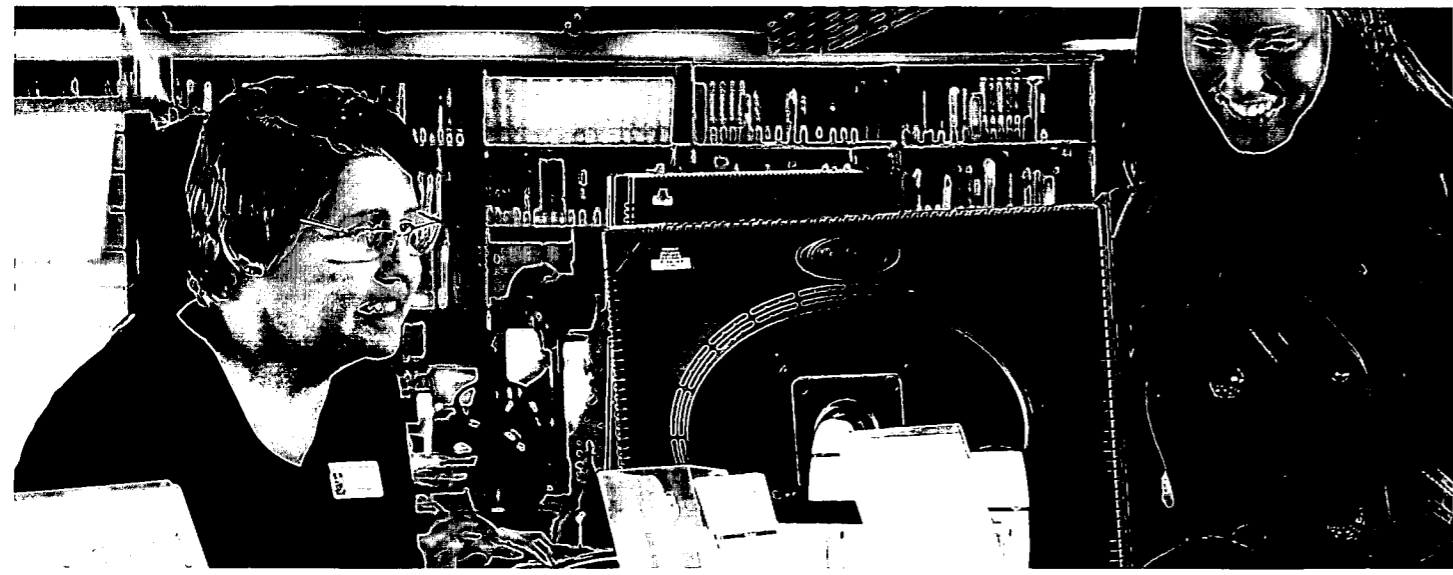
In addition, SFU librarians provided reference service at the 'Ask Us Here' desk, around the campus, and online through libask email. Librarians also answered questions and gave specialized research help in person, by phone, and via email and other web-based communications.

Instruction

This year librarians provided course-integrated instruction to 10,569 students in 362 classes. Business was the heaviest area of instruction, followed by Psychology, Communication, Biology, Education, Health, and English. General instruction increased in 2007/08, with the number of classes taught up 28%, reaching over 1,500 students.

In Fall 2007, the Centre for Student with Disabilities decided to make Accessible PDF the default format for the conversion of texts for students with disabilities. As this formatting is created in house at the Bennett Library, material is delivered to students considerably faster than previously, when all requests were handled through the BC College and Institute Library Services (CILS). There is also significant cost savings to the Library which paid considerably more for CILS services.

"Wow! Thanks, really appreciate you tracking down the online journal that includes the book contents! That is fantastic news, I'll just download them. Your help is much, much appreciated—you made my day!"
undergraduate student



Jo Anne Newyear-Ramirez

Publication: "e-HLbc Activities for 2008"; AH Collaborations. 5(1):1-2, March 2008.

Publication: "e-HLbc Helping Practice Become Perfect"; AH Collaborations. 4(3):5, December 2007.

Publication: "e-HLbc: Focusing on Resource Access and Cooperative Journal Management"; HLABC Forum 31(1): 23-27, January 2008.

Sunni Nishimura

Co-presenter: "AskAway: Doing Better Virtual Reference"; BC Library Conference, Burnaby, April, 2007.

Co-presenter: "Libraries Supporting Learners and Educators Online"; Educational Technology Users Group Spring Workshop, Kamloops, May, 2007.

Brian Owen

Presenter: Speak Up Series at Vancouver Public Library (Vancouver, B.C. March 2008) Session speaker for "Information Online: What's Out There?"

Presenter: VI Conferencia Internacional sobre Bibliotecas Universitarias (Mexico City, Mexico Oct. 2007) Panel speaker for "Digital Library Networks."

Presenter: Access 07 Conference (Victoria B.C. Oct. 2007) Panel speaker for "ILS Options for Academic Libraries."

Presenter: Canadian Research Knowledge Network AGM (Toronto, Ont. Sept. 2007) Session leader/presenter for "CRKN and Alternative Publishing Models" discussion paper.

Canadian Association of Learned Journals at the 76th Congress of the Humanities and Social Sciences (Saskatoon, Sask. May 2007) Presentation on the "Synergies Project: B.C. Node."

Presenter: B.C. Political Studies Association (North Vancouver, B.C. May 2007) Speaker at AGM Plenary Session on "Open Access Publishing."

Presenter: BCLA Conference (Burnaby, B.C. Apr. 2007) Speaker on "Open Access: The next Phase."

Publication: Owen, G.W. Brian and Kevin Stranack, "The Public Knowledge Project and the Simon Fraser University Library: A Partnership in Open Source and Open Access" The Serials Librarian 55, Nos.1/2.

Publication: Owen, Brian and Kevin Stranack, Guest Editors and Preface for "Public Knowledge Project: Selected Papers from the Scholarly Publishing Conference, 11 - 13 July 2007" First Monday 12, No.10 (October 2007).

Hope Power

Co-presenter: "How to Get Hired in Higher Education"; BCLA/CLA Student Chapter/ALPS Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, November 2007.

Co-presenter: "Job Search Skills After Graduation"; SLAIS Co-op Program Presentation, School of Library, Archival & Information Studies (SLAIS), UBC, March 2008.

Shiraz Ramji

Publication: Ramji, Shiraz. "Islam goes pop: Pedagogy of Advertisers and Educators in Muslim Girl magazine" The Peak, 128 (January 14th, 2008) 10-11.

Publication: Ramji, Shiraz. "Aboriginal Peoples Television Network: successes and challenges" The Peak, 127 (November 14th, 2007) 10-11.

Poetry Publication: "Soccer for Global Peace" High Altitude Poetry (March, 2008) 8-9.

Poetry Publication: "Girl Power, Women Winners" High Altitude Poetry (February, 2008) 10.

Sylvia Roberts

Co-presenter: "Open access, open source, opening communication with library users and the Campaign for Open Government." Union for Democratic Communication annual conference, Vancouver (October 2007).

Co-presenter: "Is Google Scholar an oxymoron?: Integrating Google Scholar-ship into your research practice." TA/TM Day (September 2007, January 2008).

Co-presenter: "The Embedded Librarian: Going Beyond the One-Shot." BCLA annual conference session, Burnaby (April 2007) and the 36th Workshop on Instruction in Library Use (WILU), Toronto (May 2007).

Panelist: "Making the Leap: Mid-Career Migration from One Library Sector to Another." BCLA annual conference session, Burnaby (April 2007).

Ruth Silverman

Presenter: "Learning Styles", TA/TM Day Presentation, Learning and Instructional Development Centre (LIDC), SFU, January 11, 2008.

Full day workshop at the Joint Conference on Digital Libraries, Vancouver, June 2007.
 Presenter, moderator: Various sessions at the PKP Scholarly Publishing Conference, Vancouver, July 2007.
 Presenter: "Alouette Metadata Toolkit"; Project Canada Meeting, Montreal, August 2007.
 Co-presenter: "Introduction to Data Processing using Perl"; BCLA Continuing Studies Workshop, Surrey, September 2007.
 Presenter: "Introduction to Metadata for Repository Services"; Day-long Workshop, Repositories Redux, University of Prince Edward Island, September 2007.
 Co-presenter: "Alouette Canada Progress Report"; Access 2007 Conference, Victoria, October 2007.

Karen Marotz

Presenter: "Belzberg Library Services and Collections". UBC SLAIS LIBR 501 presentation and tour of Belzberg Library, February 2008.

Donna McGee-Thompson

Publication: Cukierman, D. & McGee Thompson, D. (2007). Learning strategies sessions within the classroom in computing science. Proceedings of WCCCE 2007, 12th Western Canadian Conference on Computing Education, May 2007.
 Publication: Cukierman, D. & McGee Thompson, D. (2007). Learning strategies sessions within the classroom in computing science.. Extended abstract and poster presentation at ITICSE 2007, 12th Annual Conference on Innovation and Technology in Computer Science Education, Dundee, Scotland, June 2007.
 Publication: Fuller U., Johnson C., Ahoniemi T., Cukierman D., Hernán-Losada I., Jackova J., Lahtinen E., Lewis T.L., McGee Thompson D., Riedesel C., Thompson E., (2007). Developing a computer science-specific learning taxonomy. ACM SIGCSE Bulletin 39(4) 152-170.
 Co-presenter: McGee Thompson D. and Cukierman D. "Learning instruction in the classroom: A model partnering the learning strategies specialist and the course instructor. What do students say?" Invited talk at the Canadian Learning Commons Conference, SFU, April 2007.
 Co-presenter: McGee Thompson D. and Cukierman D. "Bringing Learning Support into the Q Classroom: A collaborative project between the Student Learning Commons and the School of Computing Science", 9th Symposium on Innovative Teaching, SFU, May 2007.
 Guest speaker: "Making a successful transition to university", 93.1 Red FM, August 2007.
 Co-presenter: "Strategies to help TAs support student success and wellness", TA/TM Day, SFU, Sept 2007 and Jan 2008.

Heather Morrison

Publication: "Directory of Open Access Journals (DOAJ)"; The Charleston Advisor 9(3):19-26, 2008.
 Publication: "Rethinking Collections - Libraries and Librarians in an Open Age: A Theoretical View" First Monday 12(10), 2007.
 Co-publication: "Transitioning to Open Access (OA)"; First Monday 12(10), 2007.
 Co-publication: "E-LIS: the Open Archive for Library and Information Science"; The Charleston Advisor 9(1):55-61, 2007.
 Presenter: "Open Access to Scholarly Research : An Emerging Success Story in Emancipatory Communication"; Union of Democratic Communications Conference, Vancouver, 2007.
 Presenter: "Open access as an Unprecedented Public Good: The Transformative Potential of the Internet for Scholarship and Society"; Association of Internet Researchers (AoIR) Pre-Conference, Vancouver, 2007.
 Presenter: "Canadian Library Association: Task Force on Open Access"; Preconference to First International PKP Scholarly Publishing Conference, Vancouver, 2007.
 Presenter: "Rethinking Collections: Libraries and Librarianship in an Open Age"; First International PKP Scholarly Publishing Conference, Vancouver, 2007.
 Co-presenter: "Librarianship and the Open Access Journal: The State of the Union"; Canadian Library Association Conference, St. John's, 2007.
 Co-presenter: "Demystifying Open Access Journals: Pure Gold"; Preconference to Canadian Library Association Conference, St. John's, 2007.
 Presenter: "Open Access Policy Update"; Preconference to British Columbia Library Association Conference, 2007.
 Co-presenter: "Using Appreciative Inquiry to Envision a New Future"; British Columbia Library Association Conference 2007.

Todd Mundle

Presenter: "Academic Libraries"; LIBR 501 presentation, School of Library, Archival & Information Studies, UBC, Vancouver, October 2007 and March 2008.
 Presenter: "Digital Conversion of Retrospective Print Theses", Western Dean's Annual Meeting, Victoria, BC, January 25, 2008.



STUDENT LEARNING COMMONS

The Student Learning Commons (SLC), located in the Library on all three campuses, supports SFU students in their academic pursuits, focusing on writing and learning support. In its second year of operation, the SLC continued to offer individual consultations and group workshops. As well, the SLC was increasingly called upon to participate in partnerships and large scale integrated programs, the most significant of which were the Academic Enhancement Program (AEP) and the Student Success Program (SSP).

Popular topics included *On Your Way to an A*, *Top Ten Things to Know About University Writing*, *Creating an Effective Study Schedule*, and *Exam Strategies*. Workshops targeted specifically to graduate students included *Publish, Don't Perish* as well as the *Grad Salon* writing and discussion series.

Many students benefitted from workshops in the context of their specific programs. SLC Coordinators co-developed and/or co-facilitated open workshops with History, Mathematics, the Centre for Distance and Online Education, and Health and Counselling Services. Topics included:

Overcoming Class Participation Anxiety; Math Study Tips You'll Be Glad You Have; Strategies for Success in Mathematics Courses and other Q-Courses; Strategies For Success In Distance Education; Time Management; and Procrastination.

The SLC is a partner with Student Services in the Student Success Program, which offers students with Required to Withdraw status intensive advising, learning assessments, weekly seminars, and individual consultations toward their academic reinstatement. This program is showing early positive results in retaining students at SFU who are rebuilding their academic standing by building a new foundation of academic skills.

"There were so many [valuable aspects of the workshop]! ...finding out about university writing, and the many many services available to students – and this workshop just really made me feel more welcomed here...Thank you."

On Your Way to an A workshop attendee

TECHNOLOGY

The Library continued to explore technological innovations to improve services to students and faculty. Faculty, staff, and students now receive email reminders about overdue books and hold notices. Belzberg Library group study rooms can now be booked through the Library's room booking software.

The five newly available presentation projectors have become popular short term loan items for in-library use. In this initial year, usage is increasing and is steady during peak times when students are busiest preparing for class presentations.

An improved and comprehensive Reserve Online Requesting and Processing system went live on October 10, 2007. The software development particularly benefitted from Reserve staff involvement with Systems staff in the development. This team effort resulted in an outstanding new faculty support product which has also streamlined work processes.

Synergies

This year the CFI awarded \$12 million to *Synergies: the Canadian Information Network for Research in the Social Sciences and Humanities*. The *Synergies* initiative will create a national network for the production, storage, and access to digitized knowledge. The BC node of *Synergies* is being led by SFU Library and SFU's Canadian Centre for Studies in Publishing with regional partners. The Open Journal System (OJS) software, developed and maintained by SFU Library under the auspices of the BC-based Public Knowledge Project (PKP), will be used by four of the five principal *Synergies* partners.

reSearcher

reSearcher is open source software developed at SFU Library with funding from a variety of sources including western Canadian postsecondary libraries. Interest in *reSearcher* continued to grow this year: Lee College, Baker University, the Indian Institute of Technology, and the Jet Propulsion Laboratory have all implemented part or all of the *reSearcher* suite.

reSearcher allows users to link to available online journal articles or document delivery request forms and now includes a new module, the CUFTS ERM (Electronic Resource Management) system. The ERM integrates management of all electronic resources into one framework, a vast improvement for staff who must manage a wide number of online journal subscriptions and electronic monographs. Information managed through the ERM is publicly available through the Library's web site. This collaborative development involved staff from Collections, Acquisitions, Reference, and Systems.

"I would like to extend our eternal gratitude for developing the PKP Suite and providing us with amazing assistance not only through the forum but also via direct e-mail contact, assisting us with the technology transfer to our users and our need for ever growing expertise with the software."

Ramón Martins S. da Fonseca
Sistemas / Ibict / MCT



Heather De Forest

Co-presenter: "Do you need some R+R?: the ACRL Recruitment and Retention Wiki". Emerging Leaders Poster Session, American Library Association Annual Conference, Washington D.C., June 2007.

Frances Dodd

Convenor and Co-presenter: Western Canada Innovative Users Group meeting, SFU, April 2007.
Member: Physical Access Advisory Committee, SFU.

Elaine Fairey

Facilitator: "Learning Commons Retreat Day", Dunsmuir Lodge, UVIC, Aug 2007
Presenter: "Front and Centre: the SFU Student Learning Commons", Canadian Learning Commons Conference 2, SFU & UBC, May 2007.
Panelist: "Going over to the Dark Side...and Seeing the Light: Tapping Your Inner Manager", British Columbia Library Association Conference, Burnaby, BC, April 2007.
Co-presenter: "Kuhlthau and Beyond: Integrating the Information Seeking and Writing Processes", British Columbia Library Association Conference, Burnaby, BC, April 2007.

Natalie Gick

Co-presenter: "Making Book: Gaming and the Library"; British Columbia Library Conference, Burnaby, April 2007.
Presenter: "Making Book: Gaming in the Library"; ALA TechSource Gaming, Learning, and Libraries Symposium, Chicago, July 2007.

Amanda Goldrick-Jones

Presenter: Online Collaborative Writing and the "Chat of Mankind": an invited presentation / workshop for the Teaching with Technology Conference, University of Western Ontario, London, Dec. 6, 2007.
Presenter: "Moving Writing 'Off-Centre'". Roundtable session for the Canadian Association of Teachers of Technical Writing, Congress of the Social Sciences and Humanities, University of Saskatchewan, Saskatoon, May 28 - 30, 2007.
Co-presenter: Strategies and Structures for Writing in Digital Environments: an invited workshop for the Canadian Association for Distance Education Conference, Winnipeg Manitoba, May 13 - 16, 2007.
Co-presenter: "Reading and Writing Digital Texts: Communicating in Online Learning Communities": an invited presentation for the Canadian Association for Distance Education Conference, Winnipeg Manitoba, May 13 - 16, 2007.

Carole Goldsmith

Member: Advisory Planning Committee, "Fast Forward Media Trade Show," 2007/08.
Member: Selection Committee, ARLIS Canada Dwyer Award (for outstanding reference source on Canadian art or architecture).

Carla Graebner

Co-presenter: "Open access, open source, opening communication with library users and the Campaign for Open Government" Union for Democratic Communication annual conference, Vancouver, October 2007.

Percilla Groves

Co-presenter: "Repository of Knowledge"; Education Without Borders Conference, SFU, October 2007.

Faith Jones

Adjunct professor: LIBR 576, "Public Libraries". School of Library, Archival & Information Studies (SLAIS), UBC. September-December, 2007.
Editorial board member: Bridges: a Jewish Feminist Journal (available at SFU Library via Project MUSE database).
Publications: Jones, Faith. "Criticizing Women." /Bridges//: a Jewish Feminist Journal// (Spring 2008) 13 (1): 76-81.
Also book reviews for the /AJL/ [Association of Jewish Libraries]/ Newsletter /and /Canadian Jewish Outlook/.

Mark Jordan

Presenter: "Alouette Metadata Toolkit Update*"; *Alouette Canada Steering Committee Meeting, Vancouver, April 2007.
Presenter: "It's Alive: Or, How Would Victor Frankenstein Create an Online Teaching and Research Collection?"; Digital Humanities: Practice, Methodology, Pedagogy Symposium, SFU Surrey, May 2007.
Presenter: "Building Virtual Collections using Distributed Metadata"; BCLA/Education Institute Webinar, June 2007.
Presenter: "Introduction to Building Digital Collections" and "Introduction to Project Management For Digital Collections";

STAFF HIGHLIGHTS

Notable Appointments

- Sarah Lawson was hired as Monograph Cataloguing Librarian in Library Cataloguing.
- Tim Mossman was hired as the English as an Additional Language (EAL) Services Coordinator in the Student Learning Commons.
- Hope Power, hired as the Liaison Librarian for the Masters of Digital Media Program, Great Northern Way Campus and Liaison Librarian for World Literature, Education, Explorations, and Master of Arts for Teachers of English programs at SFU Surrey, has now assumed a continuing position as liaison librarian for Education and Psychology.
- Nina Saklikar was the Acting Head of Library Systems while Mark Jordan was seconded to the Metadata Toolkit project.
- Mahara Sinclair was hired as Learning Services Coordinator in the Student Learning Commons.

Retirements

- Jack Rogers, Systems.

Presentations and Publications

Colleen Alstad

Panel Member: 2007 BCLA session "Making the Leap".

Gwen Bird

Presenter: "Dividing up the pie: the collections budget in the 21st century"; Canadian Library Association Pre-conference, St. Johns, NFLD, May 2007.

Co-presenter: "Academic libraries & IT departments in the open source environment: the management viewpoint"; Canadian Library Association, St. Johns, NFLD, May 2007.

Presenter and Convenor: "Some new alternative publishing models"; Workshop on Scholarly Communication for Librarians, SFU Harbour Centre, June 2007.

Presenter: "Collection management in a university library", LIBR 580, School of Library, Archival and Information Studies, UBC, Vancouver, November 2007.

Presenter: "Scholarly Communication activities at SFU", LIBR 559L, School of Library, Archival and Information Studies, UBC, Vancouver, January 2008.

Moninder Bubber

Presenter: "Ordering Canadian Studies Books Using Coutts Database" at the "Librarians' Workshop: Role of Academic Librarians in Promoting Canadian Studies" a conference of the Shastri Indo-Canadian Institute held at the Indian Institute of Management Indore, Indore, India, December 17, 2007.

Presenter: "Reference Services at Canadian Libraries & Canadian Studies Reference Resources" at the "Librarians' Workshop: Role of Academic Librarians in Promoting Canadian Studies" a conference of the Shastri Indo-Canadian Institute held at the Indian Institute of Management Indore, Indore, India, December 17, 2007.

Gordon Coleman

Co-presenter: "BC ELN - Together: Cooperation among the 26 post-secondary libraries of British Columbia"; inFire Conference 2007, New Westminster, BC, 2007.

Co-presenter: "AskAway: A Better Virtual Reference Experience"; Beyond Hope Library Conference 2007, Prince George, BC, 2007.

Lynn Copeland

Publication: Copeland, Lynn and Brian Owen, "Software @ SFU Library: reSearcher and Public Knowledge Project" In Reaching Out: Innovation in Canadian Libraries, ed. Yvon-Andre Lacroix, 93-4. Montreal: Les Presses de l'Universite Laval, 2008.

Featured Speaker: Off-Campus Library Services 2008 (Salt Lake City) (April 2008). "Library services to distance learners: is it time to recast the model?"

Publication: ELpub (Toronto) (June 2008) Eberle-Sinatra, Michael; Copeland, Lynn and Devakos, Rea. "Synergies, OJS, and the Ontario Scholars Portal."

WAC BENNETT LIBRARY

As one of the original buildings at SFU and the central home of SFU's collection, a major challenge in the WAC Bennett Library is to provide adequate and appropriate collection and study space. Technology unimagined 40 years ago must be accommodated. Thus, changes to the Library must ensure the building keeps pace with student technical and learning needs.

The WAC Bennett Library Thesis Defence Room was officially opened in October, 2007. The Thesis Defence Room is a dedicated space where graduate students can defend their dissertations, aided by wireless access, video-conferencing, and projection capabilities -- all the tools they need to present their research findings. The well-appointed room enhances the defence experience for candidate, examiners, and audience by providing a high-quality venue that honours this academic milestone. In addition, when not reserved, the room serves as additional instruction space for the Library and the Student Learning Commons.

This year the Library, with matched proceeds from the 2007 Campus Campaign, created comfortable and functional casual seating on the second floor. This area has proven to be highly popular, with students observed moving furniture into this new study area and 'plugging in' before renovations were complete.

With stacks rapidly filling, the decision was made to move the Curriculum Collection to Floor 2 of the Library from Floor 5 and the collection on Floor 5 was dispersed to accommodate further growth. The print reference collection on Floor 3 was weeded, with less critical materials being integrated into the regular collection. The Mac workstations outside the Student Learning Commons Offices were moved to the vacated Reference collection space so that a consultation space could be created.

The next renovation project in the Bennett Library, funded through SFU employee and alumni donations, is to create a comfortable and well-appointed quiet study space in the underused area of the northwest corner of the sixth floor. With this renovation, it is anticipated that this space will become one of the most sought-after study spaces on campus.



SAMUEL AND FRANCES BELZBERG LIBRARY

During 2007/2008, the Belzberg Library implemented the primary recommendations of a comprehensive service review, expanding library hours, services, and facilities.

Library opening hours were increased by 27%, from 60 to 76 hours per week, during the fall and spring semesters. Based on student feedback as well as class scheduling patterns, Belzberg Library is now open earlier and later as well as on Sunday. Increased use of the Library confirms the success of the expanded hours, with the number of people visiting the Library growing by 29% in 2007/2008.

Improved space for students and staff was created through a partial renovation of the mezzanine. As well, planning began for a collaborative writing and learning space at Belzberg funded by Dr. Yosef Wosk.

Belzberg Library's priorities for the coming year are to implement the remaining recommendations from the library review, address the critical shortage of collections space, build the Student Learning Commons, and plan for further Library expansion to support the School for the Contemporary Arts and new programs such as SFU NOW.

"Thank you so very much for your help. What a wonderful job you have. You must feel like a detective!! We could write a book where your research would solve the crime. ..."

patron with publishing question

FRASER VALLEY REAL ESTATE BOARD ACADEMIC LIBRARY

Like the community it serves, the FVREBA Library at SFU Surrey is dynamic, innovative, and growing rapidly. Last year, library staff answered 43% more questions, loaned 34% more materials, and offered 26% more course-integrated classes. Games circulation increased by an impressive 110% and the gate count increased by 34%.

The Library at SFU Surrey continued to build collections specifically for established and emerging programs, such as World Literature, Criminology/Policing, Mechatronics, SIAT, Education and Business. This year, over 8,000 items were added to the collection, including books, journals, DVDs, CDs, sound effects, and circulating equipment and games.

This unique approach to media, gaming, and learning is recognized internally and externally as innovative, cutting edge, and significant. Monthly high school games sessions were held over the summer semester and the Library liaised with the SFU Surrey Gaming Club regarding the games room space and usage. Presentations have been made by SFU Surrey Campus Librarian Natalie Gick to the

BC Library Association, the American Library Association, and the Association of College and Research Libraries. Information on circulating games and managing games rooms has also been shared with libraries, such as the Great Northern Way Campus and Vancouver Public Library.

Parents and future students have shown a high degree of interest in the Library, making over 1,000 visitors during SFU Surrey's highly successful open house

"Compliments to everyone at the Surrey Library on their customer service. Staff are very nice and always try to accommodate requests."

graduate student/teaching assistant

EVENTS AND OUTREACH

Celebration of SFU Authors

In November 2007, the Library, supported by President Michael Stevenson, hosted a reception to celebrate SFU authors -- students, staff, and current and retired faculty. The event honoured 87 authors who published 91 titles between January 2006 and June 2007.

Share the Enthusiasm Series - talks by book collectors on their collections and collecting

- "Honey It's Just Like Money in the Bank and Other Myths: The Confessions of a Modern First Collector"; Paul Whitney, November 4, 2007
- "A Strategy - Whether Collecting or Publishing"; Robert McCamant - a founder of the Chicago Review, proprietor of Sherwin Beach Press, February 27, 2008

The Annual Yosef Wosk - Friends of Special Collections - Alcuin Society Lecture

- "Reidfest: An Evening to Celebrate Robert Reid - His Typography, Graphic Design, Letterpress Printing"; Charlie Mayers, Peter McNally, Rollin Milroy, and Takao Tanabe on November 16, 2007

Readings in Special Collections and Rare Books

- Daphne Marlatt, June 13, 2007
- Roo Borson, September 21, 2007
- Eden Robinson, October 19, 2007
- David Chariandy and Fred Booker, November 20, 2007
- Peter Behrens, February 19, 2008
- Donato Mancini and Kim Minkus, February 21, 2008

Outreach

SFU Library contributed to a wide range of activities on campus and off to inform the wider community about our services, resources, and programs.

- Word on the Street
- Freedom to Read activities included a very popular banner (inviting students to note which banned books they had read) and readings of banned books in the Library lobby
- Training session on marketing resources for librarians from Kwantlen Polytechnic University

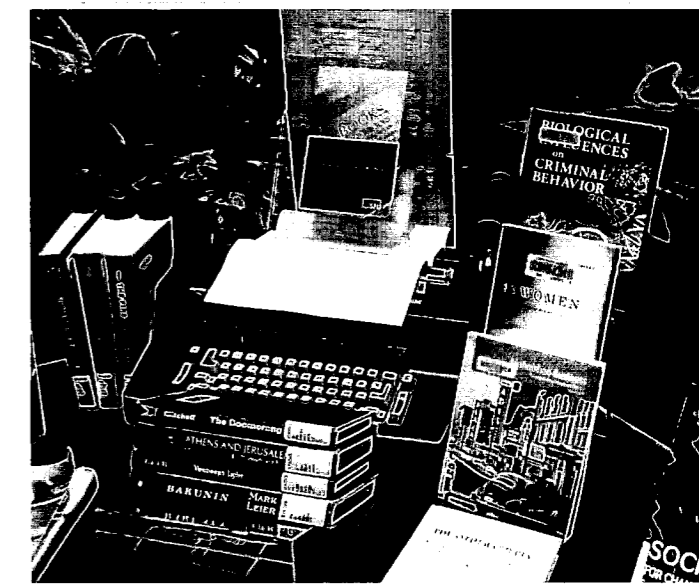
Exhibits

WAC Bennett Lobby exhibits co-ordinated by the Library Diversity Working Group

- Black History Month, February 1 to 15
- Chinese New Year, February 15 to 23
- Freedom to Read Week, February 23 to March 3
- International Women's Day, March 8 to 22
- Ghanaian Art, March 23
- First Nations Studies Class, March 26 to April 9
- Ghanaian Art - 50th Anniversary for Independence of Ghana, April 9 to April 27
- UNESCO - Universal Declaration on Cultural Diversity, April 30 to May 31
- Spring Convocation, June
- National Aboriginal Day, June 12 to July 6
- National Aboriginal Day, June 21, Surrey Campus Library - featuring Canadian aboriginal authors and artists - Surrey Campus Library - featuring Canadian aboriginal authors and artists
- Refugee Day, July 9 to July 31
- Library Services, September
- Fall Convocation, October
- National Library - Right to Know Government Information, October 9 to October 29
- SFU Author Celebration, October 29 to November 23
- Aids Awareness Day - November 30 to December 31

Displays in Special Collections and Rare Books

- Alcuin Society Book Design Award Winners 2006
- Vancouver Punk (twice)
- An exhibition acknowledging gifts from 2007
- Charles Olson exhibition



Michael Wortis
Yosef Wosk
Allan Wotherspoon
Johnson Wu
Ximao Wu
Meng Xu
Maria Yerema

Katy Yu
Donald Zadavec
Ezio Zanatta
Angelo Zappacosta
Michael Zastre
Willie Zittlau

*Due to space restrictions, only donors who have contributed \$100+ are listed. We are grateful for all donations to the library.

Gifts-In-Kind

Heribert Adam
Ashok Aklujkar
Sobhi Al-Zobaidi
Alcuin Society
Neal Baldwin
Nelson Ball
Elizabeth Belton
Ronald BiermaN
Pieter Botman
George Bowering
Steve Brown
Brian Burtch
James Calhoun
Habib Chaudhury
Gretchen H. Cleveland
H. Basil S. Cooke
Rosena Davison
Jeff Derksen
James Diggins
Douglas & McIntyre Ltd.
Estate Of William Richards, Jr.
James Evans
Stuart Farson
David Farwell
Michael Fellman
Beverley Gartrell
Carole Goldsmith
Helen Gordon
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James Rainer
Charles Reif

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Wyn Roberts
Eden Robinson
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Matthew Scott
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David Smith
Sono Nis Press
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Stephen Steele
Robert Strang
June SturroCk
Eric Swanick
Carlo Testa
Ian Thorson
Peter Trower
Barry Truax
Alan Twigg
David Vaisbord
Peter Vaisbord
West Coast Line Magazine
Paul Whitney
Wayne Wiens
Jerry Zaslove
Glennis Zilm
Meguido Zola
Carolyn Zonailo

BC ELECTRONIC LIBRARY NETWORK

Located at SFU, the BC ELN is funded by the Province of British Columbia to enable BC post-secondary library partners to work collaboratively to meet the expanding information needs of the province's learners and educators, at the lowest possible cost.

This year, the BC Electronic Library Network co-organized the *Library 2020 Symposium*, held on October 22, 2007. The Symposium brought together representatives from the post-secondary, public, school, and special library communities, along with representatives of the Ministries of Advanced Education and Education to discuss possible areas of collaboration.

The AskAway provincial post-secondary virtual reference chat service received 3 awards: Academic Librarians in Public Service Award, BC Library Association Service Merit Award, and the BC Innovation Award in Educational Technology, an indication of the success of the ELN in its co-ordinating role.

"It is inexpressible how much our ability (as a fairly small, not rich, institution) to do our jobs has changed for the better since ELN started -- and it keeps getting better."

patron, Camosun College

PARTNERSHIPS

Multicultural Canada

SFU Library received a \$500,000 grant from the Department of Canadian Heritage to lead the Multicultural Canada digitization project. The goal of this seven-partner project is to preserve the history and heritage of Canada's minority groups by collecting and digitizing multicultural collections of newspapers, magazines, audio tapes, photographs, local histories, speeches, letters, and oral histories from a variety of sources.

The Multicultural Canada team digitized 11 collections, including the Chinese Times newspaper, a Ukrainian collection, articles about the Vietnamese Boat People, and an Indo-Canadian oral history collection. The collections and educational materials are available free at www.multiculturalcanada.ca.

Public Service Initiatives

The Library's periodic *Food for Fines* campaign allows borrowers to return overdue books for free in exchange for a food donation. Three were held this past year. A total of 523 patrons cleared \$4,712 in fines with approximately 2,400 food items being donated to the SFU Food bank. Since its inception in the spring of 2004, 1,869 patrons have donated 9,500 food items, clearing \$18,977 in fines.

The Library launched a new initiative to 'go green' and discontinued providing plastic bags, instead encouraging patrons to bring their own cloth bags, use a recycled plastic bag, or purchase a reusable SFU Library cloth bag. The Library sold 1,275 bags for \$3 each.

Free library cards are now available to spouses of SFU faculty and graduate students.



DONATIONS

Donor support continues to play an important role in helping SFU Library to meet current and emerging teaching, learning and research needs. The Library ran its most successful campus campaign yet, raising \$11,785 which, when matched, funded the creation of the student lounge on the second floor of the WAC Bennett Library.

In 2007/08, Dr. Yosef Wosk made a major gift to support the creation of a Student Learning Commons for the Belzberg Library at SFU Vancouver. His \$75,000 donation followed a \$100,000 contribution to launch the *Yosef Wosk Student Learning Commons* at SFU's Surrey campus the previous year.

In addition to the \$500,000 grant from Multicultural Canada, donations of special collections, rare books and other in-kind gifts exceeded \$1.25 million in 2007/2008, a truly impressive record.

Gifts *

Judith Alexander	Bruce Chin	Catherine Frost
Margery Allen	Linda Chiu	Timothy Garrish
Richard Allen	Gloria Chu	Michael Gasher
Ted Altar	Tina Cicchetti	Ross Gentleman
Douglas Andrews	Olive Clark	Carole Gerson
James Ang	Corrie Cole	Bonnie Giesbrecht
Clare Appavoo	Barbara Cooper	Kathleen Giles
John Appleton	Howard Cope	John Gives
June Arnett	Lynn Copeland	Vera Godavari
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Maureen Bader	Anna Craig	Leah B. Gordon
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Pat Blunden	Valerie Dunsterville	Kwok Ho
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